

Powerhouse® Products Live Chat Online Tech Support

Memphis, TN – Powerhouse® Products has taken customer service to a whole new level with an integrated Live Chat instant messaging program accessible to everyone on www.powerhouseproducts.com.

Providing customers with helpful and accurate technical support has always been a priority for Powerhouse® Products. The Powerhouse® toll free phone tech line and online forums were created in order to give engine builders and racers a way of getting honest answers and genuine help from people who truly understand the products. Now, the industry's premier online tool store has taken the next step forward in customer service by creating a new way to get in touch with their technical support staff – Live Chat. This new online service connects customers to real technicians through a pop-up chat window on the Powerhouse® webpage. If a customer is looking at a specialty tool and has a question, the real-time answer is just a few mouse clicks away. Your chat conversation can be saved, emailed or printed for your records. Live Chat allows anyone to instantly receive answers and direction without needing to make an additional phone call or wait for an email response. The new Powerhouse® Live Chat is available Monday through Friday, 9:00 a.m. to 5:00 p.m. CST.



Quick Facts

Product: Powerhouse® Products Live Chat Online Tech Support

140 Character Pitch: Powerhouse Live Chat offers instant communication with trained technicians at www.powerhouseproducts.com, Mon-Fri 9 a.m. to 5 p.m. CST

Features & Benefits:

- Chat instantly with a real Powerhouse® technician while shopping for the perfect tool
- Available Monday – Friday, 9 a.m. to 5 p.m. CST
- Receive the same great installation or tech help as the phone line, but right from your computer
- Free for anyone at www.powerhouseproducts.com

About Powerhouse®

Powerhouse® is the premier online store for engine builders and automotive machinists, providing tools and measuring instruments that are the industry standard in precision and durability. As part of the COMP Performance Group™, Powerhouse® utilizes the resources of the largest R & D team in the performance aftermarket to enable the discovery of innovative ways to make your job as an automotive machinist or performance engine builder easier and more efficient. Powerhouse® also has state-of-the-art diagnostic equipment and specialty tools for unique tuning applications, as well as an endless supply of “how-to” automotive reference materials, including books, manuals, videos, DVDs, etc. For more information about Powerhouse® and its products, visit us online at www.powerhouseproducts.com, or call us at 1.800.872.7223. Also follow us on Facebook at facebook.powerhouseproducts.com or Twitter at twitter.com/PowerhouseTools.

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