



TCI® Live Chat Online Tech Support

Memphis, TN – Customer service at TCI® goes high-tech with an integrated Live Chat instant messaging program available at www.tciauto.com.

Fast and accurate technical support has always been a priority at TCI®. The toll free phone tech line and online forums were created years ago to give engine builders and racers a way of getting honest answers and genuine help from people who truly understand the products. Now, TCI® has taken customer support to a whole new level by integrating a new Live Chat feature on the newly updated TCI® website. This new online service connects customers to real technicians through a pop-up chat window that can be used while shopping for drivetrain components. If a customer is looking at a transmission or torque converter and has a question, the real-time answer is just a few mouse clicks away. Your chat conversation can be saved, emailed and printed for your records. Live Chat allows anyone to instantly receive answers and direction without needing to make an additional phone call or wait for an email response. The new TCI® Live Chat feature is free and available at www.tciauto.com Monday through Friday, 9:00 a.m. to 5:00 p.m. CST.



Quick Facts

Product: TCI® Live Chat Online Tech Support

140 Character Pitch: TCI® Live Chat offers instant communication with trained drivetrain technicians at www.tciauto.com – Mon-Fri 9 a.m. to 5 p.m. CST

Features & Benefits:

- Chat instantly with a trained TCI® technician while shopping for the perfect drivetrain components
- Available Mon-Fri, 9:00 a.m. to 5:00 p.m. CST
- Receive the same great installation & tech help that you get via the toll free phone line but right from your computer with no waiting
- Free for anyone to use at www.tciauto.com

About TCI®

When TCI® opened its doors in 1968, it was a modest operation dedicated to delivering high performance transmission-related parts to a small group of drag racers. From those humble beginnings in Memphis, TN, TCI® has grown to be one of the largest and most technologically advanced manufacturers of high performance aftermarket drivetrain products. Now located in Ashland, MS, some 45 miles from parent company the COMP Performance Group™, TCI® continues to set trends and expand its line of quality transmission, torque converter and accessory parts. For more information about TCI® and its products, visit us online at www.tciauto.com, or call us at 1.888.776.9824. Also follow us on Facebook at facebook.com/TCIAuto or Twitter at twitter.com/TCIAuto.

Media Contact: John Jamros, jjamros@compcams.com, 901.795.2400, ext. 664.